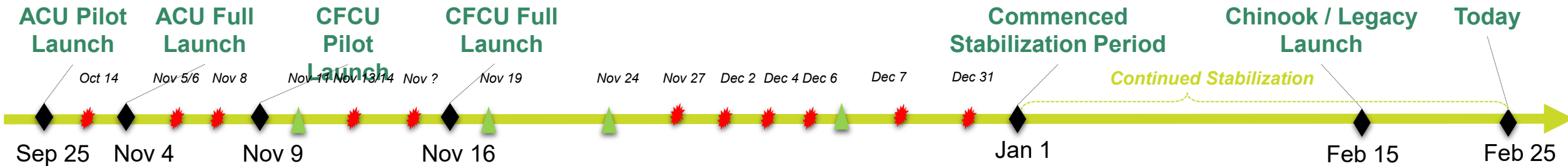


# eTransfer Remediation – Updated Timeline

E-Transfer is a complex and highly interdependent solution and the launch of the PaaS platform has been challenged. Overall stability has improved and continued since January 2021.

▲ Deployment    ✶ Event / challenge



The PPJV and IBM are committed to supporting the on-going improvements and support of the Credit Unions and the members impacted with the following activities:

- **IBM Remediation Support:** A dedicated IBM Data team has supported CU fixes through issues with daily fix files and is in delivery of reconciliation tools to support balancing processes impacted.
- **Program Audits:** PPJV and IBM are enacting reviews of the Resiliency of the platform, the eTransfer function and the changes required to the program are continuing through February and will apply to future releases.
- **Testing Enhancements:** The testing processes and the tools will be adapted and improved for upcoming releases.